

Can having a union give you a stronger voice on the job?

Local 34 member Maureen Polizzi says, “YES.”



Maureen Polizzi, LPN
Local 34, Member of the
Best Practices Committee
Yale Health Plan

“To have upper management sit down and work with you to get results is really something.”

“When you work in health care, it’s not just a job or a paycheck. Most people understand and accept the responsibility that people’s lives are in your care.

We formed the Best Practices Committee last year, as part of our new union contract. We are currently working on a project that would reduce patient wait time for appointments. This is good for the Health Plan, the employees, and our patients.

We were never involved in decisions before. Once in a while a manager would ask us a question, but nothing like this. To have upper management sit down and work with you to get results is really something. I quickly found that we had the same focus: to improve the delivery of care for our patients.

Best Practices gives management an opportunity to see that we have worthwhile ideas and that our relationship with them doesn’t have to be confrontational.”

COMPARE THE UNION DIFFERENCE

FEDERATION OF HOSPITAL AND UNIVERSITY EMPLOYEES AT YALE.

1199/SEIU Organizing Committee
Suite 521
129 Church Street
New Haven, CT 06510
203.785.1367
www.ynhunion.org

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